*Dear Friends of the HeartShare Family of Services:*

We proudly present our 2014 Annual Report. We are blessed and honored to be leading HeartShare Human Services, along with its Family of Services, during its milestone Centennial year. In 1914, we opened our doors to teens transitioning from orphanages to life on their own. One hundred years later, the scope and size of our programs have expanded significantly. However, our core commitment, founded on dignity and respect, to enhance the lives of and provide opportunities for the at-risk children, adults and families in our care, remains the same.

The launching of our Centennial year celebration began with ringing the opening bell at the New York Stock Exchange in late December 2013. In January, we unveiled a permanent Centennial Exhibit, including a pictorial historic Timeline and a commemorative Giving Tree. At our March Gala, we honored all of our 100 prior Gala honorees, and, in July, hosted about 1,000 friends at a fun-filled “Block Party” to commemorate the official date of our founding on July 12, 1914 as Catholic Guardian Society of Brooklyn and Queens. Presidents Jimmy Carter, George H.W. Bush, George W. Bush and Barack Obama marked the day with congratulatory messages. Throughout New York City, July 12, 2014 was proclaimed “HeartShare Human Services of New York Day.”

As we look with pride on a century of achievements, we also look forward with hope. HeartShare affiliated with St. Vincent’s Services (now called HeartShare St. Vincent’s Services), becoming the third largest children’s services provider in New York City. With that strategic union, HeartShare inherits 145 years of experience and tradition serving at-risk children, youth and families, including The American Dream Program (ADP) that provides educational, employment, emotional and financial literacy supports to young men and women transitioning out of foster care. We opened four new residences and expanded medical services for individuals diagnosed with intellectual and developmental disabilities, celebrated the first graduate of The HeartShare School, opened two new Cornerstone youth programs in Coney Island and provided thousands of lowincome individuals throughout New York State with energy assistance.

Many outstanding partners contribute to HeartShare’s century of success - the exceptional leadership, dedication and commitment of our Board members, our caring and professional staff, our generous donors and our untiring volunteers. On behalf of the 42,200 people who rely on HeartShare, we gratefully thank each of our partners, and strive each day to affirm their confidence in our efforts and abilities. As part of that effort, we continue our practice of ensuring that 90 cents of every dollar of revenue goes directly to program services.

As we start our second century of service, we look to you for your continuing friendship and support, and welcome your valued participation…our journey continues!

Sincerely,

**Paul J. Torre**

*Chairman, Board of Directors*

**William R. Guarinello**

*President and Chief Executive Officer*

The Beginning | HeartShare Human Services incorporates on July 12 as Catholic Guardian Society of Brooklyn and Queens, and starts assisting over 5,000 orphaned and destitute children upon their release from childcare institutions and orphanages at a time when neither society nor the law provides them any protections.

**Mission Statement**

The mission of HeartShare is to nurture and support, with dignity and respect, children, adults and families in order to expand opportunities and enhance lives.

HeartShare Provides Services to over 42,200 children, adults, and families.

|  |  |  |
| --- | --- | --- |
| 1977 |  | 2014 |
| 75 | Employees | 2,240 |
| $2.3MM | Budget | $150MM |
| 328 | Found loving stable homes for children | 1,323 |
| 195 | Assisted families in staying together | 1,665 |
| 0 | Created a safe place for children and youth to go after school and during summer | 2,700 |
| 12 | Cultivated a home-like and supportive environment for foster youth in residential care | 44 |
| 0 | Kept electricity flowing for NYS individuals through Energy Assistance Programs | 28,500 |
| 0 | Helped Children, youths and adults achieve heightened wellbeing, maintain stability and reach their goals | 1,563 |
| 0 | Provided high quality medical care to individuals with intellectual and developmental disabilities | 1,966 |
| 0 | Educated and or.evaluated pre-schoolers, children and teens with special needs, including autism spectrum disorders | 1,093 |
| 8 | Provided homes and apartments for 349 adults and 14 children with intellectual and developmental disabilities | 363 |
| 0 | Supported employment, volunteer, and community opportunities for adults with intellectual and developmental disabilities | 3,016 |

**RESIDENTIAL SERVICES FOR INDIVIDUALS WITH I/DD**

*HeartShare prepares individuals with intellectual and developmental disabilities*

*to live independently in the New York community.*

HeartShare has 38 supervised group homes and 42 independent living apartments in

Brooklyn, Queens and Staten Island for people with intellectual and developmental disabilities. HeartShare’s staff hopes to see an individual ultimately become as independent as possible and live more inclusively in the New York community.

Eric formerly lived at the Short Residence, a HeartShare group home with 12 other men in downtown Brooklyn, and Eric demonstrated his potential to live more independently. As part of HeartShare’s Community Living Program at the East 102nd Street Residence in Canarsie, Brooklyn, Eric now shares an apartment with Andrew, his longtime friend and former HeartShare roommate. On a typical day, Eric works in the Supported Employment Program, makes his meals, budgets his expenses and travels independently throughout the community. Eric’s love of music, particularly hip hop and gospel music, is the foundation of his dream to work as a ticket sales associate at the Barclays Center, Brooklyn’s premier sports and entertainment arena. Assisted by HeartShare staff, Eric is currently working to explore new employment opportunities. “Eric is always looking for a challenge and once he finds that challenge, he remains very focused,” observed Melissa Pierre, Brooklyn Coordinator for HeartShare’s Community Living Program.

**First Group Home | 1977 |** Under a Federal court mandate after the exposure of horrific conditions at Willowbrook State School on Staten Island, New York State agrees to close the institution and provide community-based living for over 5,000 individuals. At the request of the state, HeartShare opens its first group home – Clinton Residence – for seven boys rescued from the School and one boy living within the community.

**ADULT DAY SERVICES**

*HeartShare innovates to create competitive, inclusive jobs for adults with disabilities.*

Darron was one of the first HeartShare-trained employees of Cleaning with Meaning,

a “green” home and office cleaning business serving the five boroughs of New York

City and nearby counties that was founded by HeartShare and its partners at the New

York Integrated Network (NYIN). During his training to become a cleaning technician,

Darron energetically learned the application and use of different cleaning materials.

All employees also receive a uniform and employee identification card. “This is the best

job I’ve ever had,” said Darron, who has prior work experience at a restaurant. Darron

was able to reach this professional milestone through HeartShare’s Kaleidoscope

Program, an adult day program that prepares individuals for the world of work. The Blended

Day Services Program, which combines group habilitation, pre-vocational services

and supported employment, pairs a program participant with a job coach who provides

training and support until the individual is ready to take on less supervised work.

“As more and more of our individuals are equipped with skills to work, we not only

enhance their quality of life, but also are shifting paradigms,” explained Kaleidoscope

Program Director Joy Palmer, who then added, “Everyone has a right to work in a

competitive, inclusive environment.”

**AUTISM SERVICES… EARLY CHILDHOOD SERVICES**

*HeartShare transforms the lives of children diagnosed with autism, beginning with early intervention.*

Since 1977, HeartShare has provided services and supports to adults with intellectual and developmental disabilities. Five years later, those services were expanded to pre-school children as medical evidence showed that early intervention benefits children diagnosed with intellectual and/or developmental disabilities, including those with an autism spectrum disorder. Throughout its 100 year history, HeartShare strived to respond to the needs of the New York community, which is why it developed programming responding to the growing outcries from the community and increasing numbers of children, now 1 in 68, diagnosed with autism. HeartShare’s early intervention programs, or example, target developmental delays as soon as possible. During his two years as a pre-schooler at HeartShare’s Governor Mario and Matilda Raffa Cuomo First Step Early Childhood Center, Brandon was exposed to the Applied Behavior Analysis (ABA) curriculum, in which he learned Common Core academic units, while also receiving specialized

therapeutic interventions. At HeartShare, Brandon gradually was introduced to a less restrictive

classroom environment and ultimately transitioned to an integrated Kindergarten at P.S. 62 in Queens. Alongside his classmates and under the guidance of one of his Kindergarten teachers, Veronica Fera, Brandon completed his morning word exercises. When asked about his favorite school activities, Brandon smiled and said, “I like to take books out of the library.”

**AUTISM SERVICES… THE HEARTSHARE SCHOOL**

*The HeartShare School cultivates academic excellence and encourages development*

*without limitations for children and teens with autism.*

The HeartShare School, established in 2007 for school-age children with autism,

continues to provide the quality education and therapies necessary for a brighter and

more independent future. The HeartShare School teachers and staff also nurture

student growth by encouraging them to pursue their personal interests. The

HeartShare School Rock Band was born at a school talent show in 2012. Two years

later, the band performed live for nearly 1,000 guests at the HeartShare Centennial

Anniversary “Block Party” in July 2014. “The best part was seeing how proud the children

were and how everything that defined them as autistic kids fell by the wayside. They were

just kids playing instruments, having fun,” recalled Marie, a parent of a band member.

At The HeartShare School, both group and one-on-one music therapy sessions

encourage social, emotional and motivational development. “Music is used to address physical, emotional, cognitive and social needs or goals,” said Music Therapist Emily McClure, explaining the direct and spillover benefits of the band on the students’ development. The HeartShare School Rock Band encourages a stronger sense of community at the school and gives traction to dreams for the future—playing professionally or teaching music to other children with autism.

**Then & Now:** Adaptive P.E. teacher Jodi Vitale, who received her educational foundation in the UPK Program at HeartShare’s Cuomo First Step Early Childhood Center, returned to The HeartShare School to encourage and challenge her students to grow.

**AUTISM SERVICES… ADULT DAY SERVICES AND RESPITE PROGRAMS**

*HeartShare emboldens adults with autism to pursue their dreams and live fuller, more*

*independent lives.*

Valerie, who was the first graduate of The HeartShare School in June 2014, now attends HeartShare’s Brooklyn Partnering with Autistic Citizens (PACT) Program, where she works every day with managers on administrative and maintenance tasks, as well as continues to learn life skills, including cooking. In addition to its education and adult day programs, HeartShare’s SPA (Serving People with Autism) Overnight Respite Program on Staten Island provides much-needed rest for family members caring for relatives with autism. Kevin has been participating in the program for three years. “I’ve seen so much growth in Kevin. He’s so much more open to communicating when we go out into the community,” said Manager Valerie Stropoli. As they continue to learn and grow, Brandon, Nicholas, Valerie and Kevin enjoy fuller, more independent lives. Brandon thrives in his Kindergarten class at P.S. 62. Nicholas studies

his academic subjects at The HeartShare School, while also strengthening his friendships and

musical abilities. Valerie learns how to manage her daily routine with greater autonomy. Kevin, who never spent time away from his family until his first overnight stay at the HeartShare SPA, always looks forward to his next stay. HeartShare’s Autism Services have transformed the lives of each of these four individuals—Brandon, Nicholas, Valerie and Kevin—and countless more ranging from preschoolers to young adults.

**SPA Overnight Respite Program |** Opened in 2011, HeartShare’s SPA Overnight Respite Program is located on the second floor of a spacious two-family home in Great Kills, Staten Island. With its focus on autism, it was the first overnight program of its kind for people with

intellectual and developmental disabilities in New York City.

**RESPITE/RECREATION SERVICES**

*HeartShare encourages socialization and self-discovery, while providing relief to caretakers.*

Yshevia is an active participant in HeartShare’s Respite/ Recreation Program, which was designed to give families and caretakers a much-needed break from their 24/7 responsibilities during weeknights, weekends and holidays, while offering a wide array of exciting activities for group members. Heels and Wheels, one of HeartShare’s 16 recreation programs, was specifically

created for those who have difficulty walking or use a wheelchair. Individuals meet at least monthly for diverse local trips, including to museums, sports venues, restaurants, bowling alleys, movies, zoos and parks.

Exploring New York City together is also an opportunity to strengthen socialization skills. “It’s a chance to meet new people,” said Yshevia, who has developed friendships with other members of the group since joining in 1999. The outings also have been an experience for personal growth. “Yshevia advocates for herself and the group. If the bowling alley or movie theater isn’t completely wheelchair accessible, she’ll not only tell the staff, but she’ll actively boycott that business,” noted Heels and Wheels Supervisor Anita Adams. “I’m not afraid to speak up,” Yshevia proudly stated. Yshevia, who graduated from the Brooklyn Transition

Center, is currently a College Assistant at Medgar Ever’s Office of Services for the Differently Abled and has been working at the college for the past 15 years.

**MEDICAID SERVICE COORDINATION**

*HeartShare empowers people with disabilities to set and achieve personally meaningful life goals.*

Medicaid Service Coordination (MSC) supports people with intellectual and developmental disabilities by crafting and implementing a person-centered Individualized Service Plan (ISP) reflective of their unique needs, desires and goals. Jackie has been a part of HeartShare for nearly two decades. With the assistance of her Medicaid Service Coordinator, Jackie plans and pursues personally meaningful short- and long-term goals, including finding new creative outlets, learning new recipes to eat healthier and continuing to learn practical ways to save what she earns.

Through HeartShare’s Queens Day Habilitation Program, Jackie volunteers in the local Queens community at senior centers, churches and at an Applebee’s Restaurant. At Queens Day Hab, she also expresses her creativity through art and cooking classes. In September 2014, Jackie moved into HeartShare’s newly constructed Healy Residence, which is located in Woodhaven, Queens. In that environment, Jackie has been invigorated to explore her new neighborhood, especially learning how to navigate to the grocery store or hair salon. “Although she’s been in her new home for a short time, she’s visibly happier. I’m confident that with continuing guidance and encouragement, Jackie can be even more independent than she is now,” said her HeartShare MSC Albanerys Martinez.

**HEARTSHARE WELLNESS LTD.**

*HeartShare Wellness delivers quality, specialized medical care to children and adults with intellectual and developmental disabilities.*

HeartShare Wellness, Ltd. provides medical, specialty, rehabilitative, counseling,

and evaluation services to 2,000 children and adults diagnosed with intellectual and

developmental disabilities. Established in 2000, HeartShare Wellness continuously

works to improve the breadth of its services. With HeartShare’s recent addition of St.

Vincent’s Services’ developmental disabilities group homes, the number of HeartShare programs and participants has increased significantly. To ensure continuity of care for all of its new patients, as well as to meet the growing needs of the New York community for specialized medical services, which include pediatrics, adolescent and adult psychiatry, podiatry, neurology, optometry and gynecology, the clinic’s dedicated staff work extended hours on weekday evenings and Saturdays. HeartShare has also initiated a partnership with prestigious New York City hospitals, including Mount Sinai Hospital and Lutheran Hospital, to host residency rotations

at the clinic. With this model, HeartShare hopes to cultivate a health care field where specialized

medical services for individuals with disabilities are more widely available.

**FOSTER CARE AND ADOPTION**

*HSVS finds nurturing permanent homes for our foster care children.*

HeartShare St. Vincent’s Services’ (HSVS) Foster Care and Adoption Programs ensures that children in foster care experience a seamless transition to a safe, stable and loving home, whether that means their reunification with biological parents or an adoption. One HSVS success story is Constance’s family. Constance served as the foster mother for six of her children—Elijah, 14, Elisa, 13, Elysia, 10, Ezekiel, 6, Jhaliah, 3, and Nasir, 2— before adopting them. In Constance’s home, her children have grown physically, emotionally and mentally stronger. “I have seen a metamorphosis in these children,” affirmed Terrience Griffith, their HSVS Case Planner. Constance has provided stability, opportunities and encouragement for her children, who attend day care centers and schools that support their individual learning needs. Additionally, her children enjoy hobbies, such as karate, ballet and guitar lessons. After noticing their collective love of music, Constance transformed their backyard shed into a recording studio. Now, their backyard is a place to practice music and enjoy barbecues during the summer. Together, they also have created new family traditions, including an annual trip to Disney World. “At the end of the day, I can’t wait to get home, and on Saturdays, it’s Family Day,” beamed Constance. “They’re my world.”

**Foster Care** | **1963** | As the drug epidemic explodes in U.S. cities, children of every age become at-risk. New York City’s Bureau of Child Welfare certifies HeartShare for foster care services for youth 16 years old and older. HeartShare offers services without any age restrictions.

**YOUTH DEVELOPMENT**

*HSVS is committed and determined to ensure that older youth leaving foster care get the support they need to achieve their dreams.*

HSVS’ American Dream Program (ADP) provides education, emotional support and career advancement programming to empower older youth to overcome their personal challenges and excel as adults. ADP is a highly innovative model in the social services field, especially in its support of those who have recently aged out of foster care. Through ADP, HSVS strives to break the cycle and reverse trends of poverty, incarceration and homelessness for our foster care youth. For over 15 years, ADP has sponsored youth as they pursue their dreams through the generosity of individual and foundation donors. Beginning in 2015, the newly revamped ADP will ensure more individualized,comprehensive support for our scholars. With this additional support, each of our ADP scholars will be able to find their own paths, make a plan and develop the skills they need to take on the challenges of work, education, finances and adult responsibilities with energy and confidence.

Dareth is one of our outstanding ADP scholars. Dareth entered foster care at the age

of three. By the time she turned 18 years old, Dareth had lived in over thirteen different

foster homes and attended more than ten different schools. Currently, she is in her

freshman year at SUNY Sullivan, and plans to pursue a joint BA/MBA degree in the

hopes of becoming a Certified Public Accountant. Along with her career goals, Dareth

also plans to give back by serving as a foster mother. Additionally, HSVS is proud to

have named Dareth The Reverend Monsignor Robert M. Harris 2014 Youth of the Year.

“I have defied all the statistics that society has established for someone like me,”

declared Dareth. “I decided to define myself and not be defined by the social norms of

others.”

**The American Dream Program |** Since its inception as the American Dream Fund in 1997, the program has changed the lives of

100 young men and women. Today, HeartShare St. Vincent’s Services continues to provide tuition assistance, room and board, tutoring,

counseling, health care and other expenses for postsecondary education, even past age 21, when youth age out of foster care.

**INTEGRATED HEALTH SERVICES**

*HSVS provides stable housing to help adults get their lives back on track*

HSVS’ Integrated Health Services provides mental health and medical treatment

services to children, adults and families. Individuals have access to our Article 31

Clinic that is staffed by psychiatrists, social workers, mental health counselors and

nurse practitioners. Additionally, individuals may receive assistance through HSVS’ Supported

Housing, serving adult clients who struggle with substance abuse and mental health

issues, as well as those diagnosed with HIV/ AIDS. Currently, Allan lives in Crown Heights in

one of HSVS’ Supported Housing apartments. For Allan, his apartment reduced his risk of

homelessness and provided him with crucial time and support to help him get his life back on track. “I was provided the necessities—shelter, food and clothing,” Allan recalled. “The agency placed value in my future.” HSVS ensured that Allan had a constant support network and paired him with a roommate who could relate to his struggles. Today, Allan is equipped with growing

financial independence and dreams of attending automotive school. Allan also was

connected with HSVS counselors who continue to provide him with the advice he needs

to accomplish his life goals. The stability and encouragement he received from his

HSVS’ counselors has made a lasting impact on Allan. He has started the process to

become a certified counselor. “It’s about relating to someone in order to provide them

with the strategies and tools that worked successfully in my life,” Allan said. “There

are always steps to where you want to go, and there’s no reason not to get there.”

**YOUTH RESIDENTIAL SERVICES**

*HSVS provides a home-like and supportive environment for foster youth.*

HSVS has four Youth Residences that serve foster care youth in Queens and

Staten Island. Each home provides support for gaining independent living skills,

which include learning financial literacy, pursuing an education, obtaining gainful

employment, utilizing health resources and securing housing. Currently, Crystal lives in

HSVS’ Youth Residence in the New Brighton neighborhood of Staten Island. Whether they spend time ice skating at Clove Lakes Park or a night out at Dave & Busters in Manhattan, Crystal enjoys spending time with her eleven housemates. “The girls are like my sisters, and I like when the girls come to me for advice, especially about school. I want to help,” said Crystal. Although each of the young women are assigned chores, Crystal often takes on more chores to show her appreciation to the HSVS staff. “It’s my way of giving back to them,” she noted. In June 2014, Crystal graduated from Concord High School, and now is attending Queensborough Community College. As a freshman, Crystal balances her academics with her track team practices and meets. Crystal plans to transfer to John Jay College of Criminal Justice to further her goal of becoming either a family lawyer or a social worker. “I can tell my future clients that I’ve lived in a group home and I know the struggle,” she said. “I can tell them that it’s going to be hard, but they’ll make it through.”

**AFTER SCHOOL, COMMUNITY AND FAMILY SUPPORT**

*HSVS strengthens and supports families in crisis.*

HSVS’ Family Service Centers provide free community-based services to help families

in crisis and to ensure their children remain safe in their homes. In addition to

individual, family and group counseling, staff members provide guidance to families on

where to find essential help and resources. Roy and his daughters, Julianna, 16, and Christina,

13, experienced an overwhelming personal loss in their family. When they first started

attending counseling sessions at Bensonhurst Family Services, Roy, Julianna and Christina found it difficult to express how this loss deeply affected their lives. During art therapy sessions,

Case Planner and Art Therapist Katie Hinson encouraged Roy, Julianna and Christina to

create drawings, paintings and face masks in order to facilitate a discussion about their loss.

As they created their artwork, Roy, Julianna and Christina opened up to one another. The family spoke about their feelings, their identity as a family and their future goals. Through art therapy, Roy and his daughters have witnessed a positive change. Now, when they are facing difficult moments, they have many different skills and strategies for coping with their challenges. In turn, Roy, Julianna and Christina have become closer as a family. “We work together as a team,”

said Julianna.

**YOUTH PROGRAMS**

*HSVS supports and guides youth and young adults to be confident in their academic,*

*professional and personal lives.*

In January 2014, HSVS opened the O’Dwyer Gardens and Carey Gardens Cornerstone

Programs in Coney Island. These programs provide engaging after-school and

summer opportunities that support academic advancement, promote career goals,

expand recreational interests and develop stronger student ties with the local community. For brothers Dante, 14, and Marquis, 12, the Young Men’s Initiative (YMI) at Carey Gardens offers teambuilding and other skill-building activities. YMI also offers a forum to discuss career interests with mentors in different professions, including a teacher, chef, office administrator and web designer. During their two years of participating in YMI, Dante and Marquis have exemplified academic excellence, sportsmanship and leadership, including training to become future mentors.

Today, Dante is an active member of the group and is open to sharing what he has learned with the other YMI participants. “The program helped me with most of my problems in school and now I’m doing a lot better,” said Dante, who wants to be a video game designer. Marquis, who used extra tutoring hours to turn mathematics into an academic strength, hopes to be a scientist. He also values the life lessons he has learned through his Carey Garden support system. “In school, you just want to fit in and act cool,” said Marquis, “but at YMI, you can express who you really are.”

**ENERGY ASSISTANCE AND COMMUNITY DEVELOPMENT**

*HeartShare helped* ***28,500*** *people in* ***60*** *of* ***62*** *New York counties endure extreme*

*Weather.*

HeartShare’s Energy Assistance & Community Development Programs helped

28,500 New Yorkers cope with rising energy costs this year. Working with National

Grid, New York State Electric & Gas Corporation (NYSEG), Rochester Gas and Electric

Corporation (RG&E), Consolidated Edison and Entergy, HeartShare has made inroads

throughout the New York community, working with social service organizations, as well as

elected officials to expand the presence of intake centers to 60 of the 62 New York counties.

In 2014, HeartShare had two opportunities to extend the length of its heating programs and

disburse grants to more families facing utility emergencies. In February 2014, National Grid

and Dominion Transmission donated $20,000 to two energy funds serving upstate New York.

When the harsh winter continued and the cost of utilities remained elevated for upstate households, National Grid donated a generous $1 million, which reached an additional 4,000 eligible households. WABC Channel 7’s “Tiempo” with Joe Torres featured this program. Given the dire circumstances faced when there’s a utility shut-off in dangerously low temperatures and the responsiveness of the program to such families, Joe Torres remarked, “It is no wonder your organization is called HeartShare.”

**GOVERNMENT PARTNERS**

HeartShare proudly acknowledges its ongoing partnerships with New York City and State. Their programmatic support and funding enable

HeartShare to provide services to those in need.

**NEW YORK CITY**

Administration for Children’s Services

Department for the Aging

Department of Education

Department of Health and Mental Hygiene

Department of Youth and Community Development

Housing Authority

Human Resources Administration

The Council of the City of New York

**NEW YORK STATE**

Adult Career and Continuing Education

Services-Vocational Rehabilitation

Child and Adult Care Food Program

Education Department

Department of Health

Department of Health, AIDS Institute

Department of Mental Health

Energy, Research and Development Authority

New York State Assembly

New York State Senate

Office of Children and Family Services

Office of Mental Health

Office for People With Developmental Disabilities

**MEMBERSHIPS & AFFILIATIONS**

Accountable Care Coalition of Greater New York

American Association of Blacks in Energy

American Association of Children’s

Residential Centers

American Association on Intellectual &

Developmental Disabilities

American Occupational Therapy Association

American Psychological Association

Association for Supervision and Curriculum

Development

Better Business Bureau

Brooklyn Chamber of Commerce

Brooklyn Developmental Disabilities Council

Brooklyn Health Home

Catholic Charities USA

Coalition of Mainstream Employment Programs

Columbia University Graduate School of

Social Work

Community Care of Brooklyn PPS

Consortium for Workers Education

Council for Exceptional Children

Council of Voluntary Family and Child

Caring Agencies

Council on Accreditation of Services for

Families and Children

Council on Social Work Education

Developmental Disability Nurses Association

Direct Support Professionals Alliance of

New York State Inc.

HIV/AIDS Pediatric AIDS Advisory Group

HIV/AIDS Services Administration

InterAgency Council of Developmental

Disabilities Agencies

InterAgency Transportation Solutions

Lutheran-Led PPS

Meaningful NY Initiatives for People with

Disabilities, Inc.

National Association for the Education of

Young Children

National Association for Female Executives

National Association of Social Workers

National Council on Family Relations

National Fragile X Foundation

National Fuel Funds Network

National Low Income Energy Consortium

New York Integrated Network for Persons

with Developmental Disabilities

New York State Association of Community

and Residential Agencies

New York State Association of Day

Service Providers

New York State Public Service Commission

New York State Speech-Language-

Hearing Association

Partnership for After-School Education

Queens Council on Developmental Disabilities

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Carol A. Smith-Njiiri

**Recognizing 45 Years of Devoted and Compassionate Service to Children and Families**

Upon her retirement in December 2014, HeartShare celebrated Carol Smith- Njiiri and her legacy. Carol launched her forty-five year HeartShare career in July 1969 as a Family Day Care Program caseworker in the South Jamaica (Queens, NY) office of the then Catholic Guardian Society of Brooklyn and Queens, now HeartShare. She rose through the ranks to become HeartShare Human Services’ Executive Director of Children and Family Services, and then Chief Executive Officer of HeartShare St. Vincent’s Services.

Over the course of her career, Ms. Njiiri was integral to expanding and enhancing all programming related to children and family services, especially the Foster Care Program that places abused, abandoned and neglected children with nurturing and loving foster

families and/or adoptive parents.

Ms. Njiiri innovated HeartShare programs to respond to the needs of the New York community, including HeartShare’s Refugee Assistance Program for unaccompanied immigrant Vietnamese, Cambodian, and Amerasian minors and, later, Haitian minors in the 1970s; prevention programs to help families in crisis stay united during the “crack” epidemic in the 1980s and HIV/AIDS residential and case management services for children and families facing separation and inevitable loss in the 1990s. Carol also implemented HeartShare’s school and weekend

Beacon Programs for underserved youth to learn, develop and grow in a safe environment apart from “street society.” Additionally, Ms. Njiiri established Independent Living Services specifically geared to the needs of older youth and adolescents in foster care, and a similar program for young adults transitioning out of foster care. As an innovator and a witness to the changes that affected children and families for over four decades, Ms. Njiiri is an acknowledged child

welfare expert and historian. Born and raised in Brooklyn, NY, Ms. Njiiri graduated from Erasmus Hall High School, and then earned her Bachelor’s Degree in Sociology from Hampton

University (VA) in 1969 and a Master’s Degree in Social Work from New York University in 1972. As a NYS certified social worker, Ms. Njiiri enhanced her child welfare education in the post-graduate environs of Columbia Business School for Non-Profits, Hunter College, New York University, Fordham University and the National Child Welfare Leadership Center. For over 30 years, Carol also has been an active member of the governing team of the Council of Family and

Child Caring Agencies (COFCCA). She is also active in the Association for Black Agency Executives. Carol Smith-Njiiri’s legacy of service is unparalleled. Her leadership, devotion, compassion and achievements are most worthy of our respect, admiration and profound gratitude. Her personal demeanor, velvet-gloved candor and sense of humor earned her our deep affection and friendship. We extend her our sincerest best wishes for extended good health and every happiness.

**OUR DONORS**

HeartShare extends its sincerest appreciation to its generous supporters, and gratefully acknowledges the following contributors who donated $250 or more between July 1, 2013 and June 30, 2014. Your gracious support assists HeartShare in providing high-quality services to over 42,200 New Yorkers. If we inadvertently omitted your name, please accept

our sincerest apologies, and ask that you contact us at (718) 422-3210. If you would like to contribute, please use the enclosed envelope, visit www.heartshare.org or mail your contribution to: HeartShare Human Services of New York Attn: Public Affairs Office 12 MetroTech Center – 29th Floor Brooklyn, NY 11201 **#**8224 Bay Parkway, LLC

**A**

AA Advanced Action Pest Control, Inc.

Michael J. and Paulette Abatemarco

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Adelphi Academy of Brooklyn

Ilan Aharoni

AIG Matching Grants Program

Al & Peggy DeMatteis

Family Foundation

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All Appliance Refrigerator, Inc.

All Car Rent-A-Car

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Mary Rose-Ann Ambrose

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American Stock Tranfer &

Trust Co., LLC (AST)

John J. Amore

Anthony Izzo & Associates

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Approved Oil Company

Nada Arkadan

Arthur Webb Group, Ltd.

Shari Aser

ASTOne

Astoria Federal Savings

ATEC/G-Net Construction Corp.

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Baldwin, LLC

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Foundation, Inc.

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Barbara Bennett-Sanderson

Bensonhurst Bay Ridge Kiwanis

Foundation, Inc.

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Charles Bianco

Sean T. Biesty

Elizabeth B. Black

Allan M. Blum

Bob Aanonsen Foundation. Ltd.

Alec Bokman

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Brooklyn Cyclones

Brooklyn Window & Door Corp.

Brown & Brown of CT, Inc.

Bruce Supply Corp.

BTIG, LLC

James G. and Margaret Buckley

Kathleen Buckley

The Buckley Family

Bull Productions, Ltd./

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**C**

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Carl and Grace Campagna

Mary Campagna

Jeffrey Campbell

Stanley and Karen Capela

Robert M. Carney

Carone & Associates PLLC

Thomas J. Carroll

Thomas P. Carroll

Jennifer M. Caruana, DO

Dr. Joseph A. and Laura Caruana

Thomas and Barbara Caruana

The Casey Family

Thomas J. Cassara

CATC INC.

The Catholic Teachers Association of

the Diocese of Brooklyn

Dan Cavanagh

Richard J. Cea, Esq.

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Kathleen L. Johnstone

Celtic General Contractors, Inc.

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Nancy C. Cianflone

Brian Charles

Charles Cohn Foundation Inc.

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Bonnie Howard

Cheever Development Corporation

Chemico, Inc.

Joseph Chirico

Cicatelli Associates, Inc.

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Carmela T. Cinque

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Craig W. Clausen

Peter and Mary Clavin

Anthony Clemenza

William J. Clinton

Francis Coleman

MaryLu Collins and Rich Bollmann

Columbus Council #126, Knights of

Columbus

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Cordo & Company

Cozen O’Connor

Maurice Cozzo

CPEXReal Estate Operations LLC

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Crystal & Company

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Carol A. Curtis

Barbara N. Cuthel

**D** Peter D’Amato

D’Onofrio General Contractors Corp.

Danielides Communications, Inc.

Linda Dano

Datacert

Anthony J. DeCresenzo

Thomas A. DeLorenzo

Deloitte, LLP

Mr. and Mrs. John DeLosa

DeMonaco Agency, Inc.

**OUR PROGRAMS**

**DEVELOPMENTAL DISABILITIES SERVICES**

Total Number Served: 6,429

**Residential Services**

Number Served: 354

60th Street Residence

Josephine and Joseph Abatemarco Residence

Marian and Anthony Attardi Residence

Bollmann Family Residence

Kathleen and James Buckley Residence

Salvatore A. Calabrese Residence

Joseph and Laura Caruana Residence

Clinton Residence

Thomas J. Cuite Residence

Laura M. Calderhead and Florence A. DeSola Residence

Doonan-Drake Residence

E. 66th Street Residence

E. 102nd Street Residence

Craig and Susan Eaton Residence

End Place Residence

Antonetta Ferraro Residence

Tamara Tunie and Gregory V. Generet Residence

Lydia and Napoleon Giannattasio Residence

Gowanus Residence

Msgr. Thomas G. Hagerty Residence

Hart Street Residence

Mark C. Healy I Residence

Mark C. Healy II Residence

Jim Kerr House

J. Bruce Maffeo, Esq. Residence

John J. McDonough, Esq. Residence

Midwood Residence

Maureen Moore Residence

Kenneth and Nancy Nolan Residence

Park Avenue Residence

Park Slope Residence

Rev. Thomas G. Pettei Residence

Carol and James Scibelli Residence

Lillian and John Sharkey, Sr. Residence

Helen and John Sharkey Residence

Rita P. Short Residence

Ann and Charles Subbiondo Residence

Ava and Ralph Subbiondo Residence

Clare and Frank Torre Residence

Dr. Catherine White Residence

Community Living Program (40 apartments)

**Day Services**

Number Served: 575

Frances Aiello Day Habilitation Program (718) 443-5071

Bay Ridge Day Habilitation Program (718) 745-7117

Brooklyn Day Habilitation Program (718) 797-2020

Brooklyn Partnering with Autistic CiTizens (PACT)

Day Habilitation Program (718) 797-2020

Harry Hoffman Day Habilitation Program (718) 899-2752

Kaleidoscope Day Services Program (718) 797-2020

Eileen and William Lavin Day Habilitation Program (718) 745-7117

Queens Day Habilitation Program (718) 281-0480

Staten Island Partnering with Autistic CiTizens (PACT)

Day Habilitation Program (718) 698-2737

Union Turnpike Day Habilitation Program (718) 969-0419

**Education Services**

Number Served: 1,020

Angels on the Bay Evaluation Center (718) 323-2877

Governor Mario M. and Matilda Raffa Cuomo

Family First Step Early Childhood Center (718) 441-5333

HeartShare First Step Early Childhood Center,

Patrel and Victor Taranto Campus (718) 238-4637

Lefferts/Liberty Kiwanis First Step

Early Childhood Center (718) 848-0300

Dolly and Frank Russo, Sr. First Step

Early Childhood Center (718) 805-7117

**Individual and Family Support Services**

Number Served: 2,441

Fragile X Information and Referral (718) 422-3271

Home Away From Home Respite Program (718) 422-3257

Medicaid Service Coordination (718) 422-3336

Options Family Reimbursement Program (718) 422-3290

At Home Respite Program (718) 422-3291

Respite/Recreation Programs (10 programs) (718) 422-3292

Serving People with Autism (SPA) Overnight (347) 983-4305

Respite Program

**Energy and Community Development**

Total Number Served: 28,500

Care and Share (855) 852-2736

Number Served: 13,882

In affiliation with National Grid

Neighborhood Heating Fund (718) 422-4207

Number Served: 4,226

In affiliation with National Grid

Project SHARE Heating Fund (844) 579-5555

Number Served: 6,607

In affiliation with NYS Electric and Gas Corporation

(NYSEG) and Rochester Gas & Electric (RG&E)

EnergyShare (877) 480-7427

Number Served: 2,141

In affiliation with Con Edison

The Neighbor Fund (Indian Point)

Number Served: 540

In affiliation with Entergy

The Neighbor Fund (Fitzpatrick)

Number Served: 232

In affiliation with Entergy

Hurricane Sandy Relief Assistance\*

Number Served: 879

In affiliation with National Grid

\*Special to 2013

**OUR AFFILIATED PROGRAMS**

**Health Services**

Number Served: 1,966

HeartShare Wellness, Ltd. (718) 855-7707

**Education Program**

Number Served: 73

HeartShare Education Corporation (The HeartShare

School), Patrel and Victor Taranto Campus (718) 621-1614

**HeartShare St. Vincent’s Services**

Total Number Served: 7,295

**Adoption, Foster Care, and Independent Living Programs**

Number Served: 1,323

Brooklyn Office (718) 422-2292

Queens Office (718) 739-5000

**Family Service Centers**

Number Served: 1,665

Bensonhurst Family Services (718) 234-1717

East Brooklyn Family Services (347) 770-8155

Shirley Tanyhill Family Services (718) 372-0580

Special Medical Prevention Program (718) 422-2455

**Youth Programs**

Number Served: 2,700

Carey Gardens Cornerstone Program (718) 996-5893

McKinley I.S. 259 Beacon Program (718) 836-3620

O’Dwyer Gardens Cornerstone Program (718) 996-5893

P.S. 102 One World After-School Program (718) 567-2365

P.S. 288 Shirley Tanyhill Beacon Program (718) 714-0103

Surfside Gardens Cornerstone Program (718) 996-5893

**Integrated Health Services**

Number Served: 1,563

**Chemical Dependence Services**

Chemical Dependency Clinic-Canarsie (718) 257-3880

Chemical Dependency Clinic-Jamaica (718) 206-0218

Chemical Dependency Clinic-Staten Island (718) 981-7861

**Children’s Community Residences** (718) 422-2210

Laurelton Children’s Community Residence

Springfield Gardens Children’s Community Residence

St. Alban’s Children’s Community Residence

**HIV/AIDS Services**

Community Follow-Up Program (718) 372-0580

**Mental Health Services**

Brooklyn Outpatient Mental Health Clinic (718) 522-6011

Queens Satellite Mental Health Clinic

Staten Island Satellite Mental Health Clinic

**Supported Housing Services** (917) 618-3160

HIV/AIDS Residential Housing Program (40 Apartments)

Forensic Supported Housing Program

Severe Mental Illness Supported Housing Program

Young Adult Supported Housing Program

**Youth And Community Residences**

Number Served: 44

A. Miller Corwen Residence

Baldwin J. and Josephine DiGiovanna Residence

Jamaica Residence

Meiers Corner East Residence

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New York Women’s Foundation

Angela Nicosia

Kenneth P. and Nancy Nolan

Charles Norton

**O** Patricia S. O’Connell

Gerald O’Halloran

Brian O’Reilly

Raymond O’Shea

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Barbara Osborne

Our Lady of Angels Church

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Vincent L. and Gina Pagnotta

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Christopher Parisi

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Parkway Auto Body

Parkway Flower Shop, Inc.

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Marnee and Allan L. Pavia

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Cecylia Pirchala

Peter E. Pisapia, Esq.

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Marietta M. Podesta

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Pro-Stat Inc.

Probuild Contracting, Inc.

Prospect Drugs Company, Inc.

Prospect Wine Shop, LTD.

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**Q**

John Quattrocchi

Queens Boulevard Extended

Care Facility

**R**

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Raskob Foundation for

Catholic Activities, Inc.

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Calabrese

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St. Finbar Roman Catholic Church

St. Francis College

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Williamsburgh

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Margaret Dominique-McLain

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Richard Fodera

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D/B/A The Fitch Group

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Susan L. Greco

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William R. and Donna Guarinello

Alison Guarinello Marino

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Rex A. Heuermann

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Miriam Higgins

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Horizon Transportation Service, Inc.

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HSBC Bank USA, N.A.

Philip Hughes

William T. Hunter

**I**

Iannelli Construction Co. Inc.

ION Media Networks

ISS Facilities Services

Italian Labor Center

Yvonne M. Ivanov

**J**

Jacaroga, LLC

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Joseph P. Clavin Sons, Inc.

Joseph P. Day Realty Corp.

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Jim Kerr

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Lydia P. King

Kings Auto Group

Kings Plaza Plumbing & Heating, Inc.

KJA Holdings LLC

Klear View Appliance

Kenneth D. Kohn

Barbara G. Koster

Kristin Kramer

Kramer Levin Naftali & Frankel LLP

Martha J. Kuszek

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Megan Lamothe

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The Law Offices of Steven Rubel, PC

Law Offices of Steven Smith

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Joyce F. Levin and Gary Perl

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Lions Club of Bensonhurst

Loeb & Troper, LLP

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Michael T. Long

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Group, Ltd.

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Matt Lonuzzi

Robert Losonsky

Gilbert Louzoun

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Maimonides Medical Center

Magna Legal Services

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Theresa and Jacques Malot

Marco Polo Ristorante

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Marks, O’Neill, O’Brien,

Doherty & Kelly, PC

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Rosemary Mollica

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Morgan Stanley

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Terence and Christine Mullin

Denis K. Murphy

John R. Murray

Martin G. and KathyAnn Murray

MYLAW Realty Corp.

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National Grid

The New York Community Trust

New York Design Center Inc.

New York District Council

of Carpenters

New York Marriott Marquis

New York Safety Program, Inc.

New York State Court Officers

Association/Dennis W. Quirk

**HeartShare’s Financial Statement**

Fiscal Year Ending June 30, 2014

**REVENUE\* EXPENSES\***

**Children & Famil y Services**

Adoption, Foster Care & Independent Living

Family Service Centers & Youth Programs

Programs for People with HIV/AIDS

**Services for the Developmentall y Disabled**

Residential Programs

Day Programs

Early Childhood Services

Family Support Services

**Affiliate d Programs**

HeartShare Saint Vincent’s\*

The HeartShare School

HeartShare Wellness Ltd.

Health Home

Energy Programs

**Total Program**

Management and General & Administrative

Fundraising

**Total Supporting Services**

**Public Support and Other Revenue**

Contributions

Interest Income

Net Special Event Income

Grant Income

**Total Public Support and Other Revenue**

**Total**

Change in Net Assets Before SWAP Agreement

NYIN Expenses

Change in Net Assets

\*In Thousands

\*For the period March through June 2014

$ 8,184

4,668

1,208

$ 38,862

21,128

12,845

958

$14,546

$ 3,781

3,711

1,950

161

$112,002

$ 121

31

549

597

$ 1,298

$ 113,300

$-2,860

$-3,010

$ 7,884

4,497

1,087

$ 37,096

18,038

12,337

948

$13,038

$ 3,473

3,950

920

211

$103,479

$12,222

$459

$12,681

$ 116,160

$150

Copies of HeartShare’s audited financial statements are available upon written request to HeartShare Human Services, 12 MetroTech Center, 29th Floor, Brooklyn, NY 11201.

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Tara Stackpole

Stanley’s Furniture &

Radiator Covers

Christine E. and John T. Strehle

Diane T. Strehle

Michael Strehle

Robert A. Strehle

Mary C. Strong

Matt Sturiale

Ava Subbiondo

Mr. and Mrs. Daniel B. Sullivan

The Estate of the Most Reverend

Joseph M. Sullivan

Nadine Sullivan

Sara Sweenie

Sidney, Milton & Leoma Simon

Foundation (Florida)

**T** Take A

Bow Performing Arts Center

Joseph V. and Anne C. Taranto

Rene Taylor

TEI Group, Inc.

Linda M. Tempel and

The Honorable Alex Calabrese

Chris Terenzi

TerraCRG

The Hagedorn Fund

The Laura B. Vogler Foundation

John F. Thompson

Charles Thurman

Patrick J. Tiernan

Nancy Tim

Time Warner Cable

Joan Toal

Tom & Arties Auto Service

Paul J. and Julia Torre

Jay Torrenzano, Esq.

Lorraine M. Tozzo

Tracey Real Estate Inc.

Treeline 177 Livingston LLC

Jane and Christopher Tutoki

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United HealthCare Services, Inc.

United Refining Company

United Way Of Central Ohio

Uropartners, P.L.L.C.

**V** V.C. Vitanza Sons, Inc.

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VAC Insurance Agency

Vassalotti Associates Architects, LLP

Edgardo Velez

Carol A. Verdi

Connie A. Verducci

Verizon Foundation

Verrazano Rotary Club

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Salvatore and Linda Vittoria

Dr. Robert F. Vizza

**W** Patrick J. Waide, Jr.

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Carl Weber

Weichert Realtors

Wayne Weisner

Dawn White

William M. Casey Foundation, Inc.

R. M. Wilson

Wingate Kearney & Cullen, LLP

Richard P. Wismer

Kin C. Wong

Teresa Wong

World’s Fair Pharmacy

**Y**

Steven Yamuder

H. Laurie Yankowitz

Ty and Kathy Yorio

**Z**

William C. Zifchak

John B. Zurell

**IN-KIND DONATIONS**

**A**

Archbishop Molloy High School

American Golf

**B**

Bank of America, NA

Bay Ridge Manor/The Golden Family

Biscuits & Bath

Breezy Point Co-op

Bradford Renaissance Portraits

The Broadway Comedy Club

Bruce Supply Corp.

The Buckley Family

Buckley’s Restaurant

**C**

Courtney Caruana

The Casey Family

Catholic Cemeteries Diocese

of Brooklyn

Catholic Cemetery Guild

CB Richard Ellis, Inc.

Johnny Ciarcia and Karen King

Citadel Security Agency

City Winery

Colonia Country Club

Crown Trophy, Inc.

Cuisinart

Barbara N. Cuthel

**D**

Danielides Communications, Inc.

DeNatale Jewelers, Inc.

Direct Freight Express

Driscoll Foods

DVDGiftBaskets.com

Dyker Beach Golf Course

**E**

East Rockaway Fire Department

John Edward

**F** Feld Entertainment

Fish & Richardson P.C.

Food Network

Forest City Ratner Companies

**G**

Gargiulo’s Restaurant

Joseph M. Giardina

Karen Giordano

Robert C. Golden and

Maureen Moore

Good Day New York

Good Shepherd

Joseph B. and Susan Guarinello

H

The Heartfelt Foundation

J

JetBlue Airways

johnnycake books

JoMart Chocolates

Joseph B. Cavallaro Council #4884,

Knights of Columbus

K

Kennedy’s Restaurant

Kenneth Chen Photography

Kidville, NY

Kramer Portraits, New York

Victor Krauthamer

L

Joyce F. Levin

M

J. Bruce Maffeo, Esq.

The Maniscalco Family and Friends

John Manning

Marco Polo Ristorante

Marine Park Golf Course

Mercedes Benz of Brooklyn

Patricia A. and

Benedict J. Monachino

Kelly Mullahy

Martin Murray

Sheila Murray

N

National Grid - Community

Investment

New York Marriott Marquis

New York Philharmonic

O

Oheka Castle

P P.S. 10 Magnet School of Math,

Science and Design Technology

P.S. 204 Vince Lombardi

Elementary School

President of the Borough of Brooklyn

Private Chauffeur at Your Service

Prospect Wine Shop

Provence En Boite French Restaurant

Q

Mary Quinones

R

Rosanna Rodriguez

Romantique Double Diamond

Limousines

Louis Rosen

The Rotary Club of Verrazano

S

Sacred Hearts of Jesus and Mary and

Saint Stephen’s Parish

Diane Santorelli

Frank Scuderi

Michael Scuderi

SD26 Restaurant

Serious Strength

Shamrock AC

Carol A. Smith-Njiiri

Suress Spencer

St. Bernadette R.C. Church

St. Ephrem’s R.C. Church

St. Jerome’s Roman Catholic Church

St. John’s University

Tom and Dorothy Stagg

T

The Green Spa

The Hotel Hershey

Together We Rise

Paul J. Torre

Jennifer Tortorici

Travel Channel

U

Union Beer Distributors

U.S.S. Intrepid Association Inc. of

Former Crew Members, NY Chapter

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Woodloch Pines Resort

Josh Wright

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